



RETURNS FORM

Please print this form and include it with your return. Alternatively, email it to info@coolcarairconditioning.com.au.

Our address for all returns: 1/6 Victory East Street, Urangan QLD 4655

Important: This form must be submitted with any return. Failure to do so will delay processing until it is received. Returns must be shipped within 30 days of the purchase date. Items shipped after 30 days are not eligible for credit or refund.
All refunds for cancelled orders incur a 20% restocking fee.

BUYER DETAILS

Buyer's Name:

Contact Number:

Purchase Order Number:

Purchase Date:

REASON FOR RETURN

Please tick all applicable boxes.

☐

Wrong item purchased

☐

Defective or damaged

☐

Wrong item sent

☐

No longer required

☐

I request a refund

☐

I request a credit

☐

I request an exchange / replacement

☐

Other

COMPRESSOR RETURNS

Compressors returned for warranty purposes must include a copy of the completed Warranty Claim Form, available in the Warranty and My Account tabs of our website.

ADDITIONAL DETAILS

Please add any information that may assist us in processing your return.